

Payment Card Fraud Resolution

If your payment cards are ever stolen or lost, you have a personal fraud specialist ready to assist with cancelling your old cards and reissuing new ones. There is no need to register your cards in advance to use the service.

How to use:

- Call BaZing Customer Service at 855-822-9464, and BaZing will connect you with a fraud specialist.
- The fraud specialist will assist with pulling your online credit report and researching related information.
- The fraud specialist will initiate a call with you and each affected creditor and/or bank. With all parties on the phone, the request will be made to cancel existing payment cards and to have new cards issued.
- If you prefer, you may choose to speak directly to the card issuers without assistance from the fraud specialist (we will provide you with card issuer contact information from your credit report).
- At your request, a fraud alert with the Credit Reporting Agencies may also be established.